

Testimonials

What our customers say...

We have used Mattawan Mechanical for all our HVAC needs for almost 20 years. Items they have installed or serviced for us include furnace, air conditioner, water heater, humidifier, and air cleaner. They are professional, responsive, reliable, and well-versed in the latest technology. Their workmanship is high quality and they stand behind it. We are well satisfied with Mattawan Mechanical and recommend them highly.

- JEAN B. PORTAGE, MI

I just had my spring checkup. Everything that Tim told me during the sale has met or exceeded my expectations - it wasn't just a sales pitch! Never regretted getting our system and grateful we got it through MMS! Right now it looks like I saved between \$400-\$500 in propane this winter! Electricity was same or a little higher on cooler months from the heat pump usage. Great company from sales to support!

- LARRY K. KALAMAZOO, MI

Tim, the sales rep and the installers from Mattawan Mechanical were very professional. Overly concerned about doing the job properly, proficient, neat and clean. They completed the installation of my new Trane Variable Speed Gas Furnace and High Efficient Heat Pump, in a very protective manner throughout my home. Trane should be very pleased with such representatives of their products, company and integrity of Mattawan Mechanical.

- ART A. LAWTON, MI

I am very happy with choosing Mattawan Mechanical in purchasing my new furnace and A/C unit. They are a very professional, knowledgeable and honest business. I was recommended this business from lifelong friends who have done business with them for years. From Tim coming to the house to give me all the information about furnace and air conditioning choices and making sure everything was right on track until the job was completed, to the installer and most importantly to the owner Tom, who came and made sure everything was up and running satisfactorily. He is the best of the best. From beginning to end, I was very satisfied. I feel I have found a business I can trust and depend on for years to come.

- BONNIE A. DECATUR, MI



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What our customers say...

Replacing a HVAC system is not my idea of fun or money really wanted to spend but working with Mattawan Mechanical really made the process less painful. From the initial meeting where we reviewed our current system and determined our new system needs to the final installation of the Furnace, A/C and Hot Water Heater, they were excellent to deal with. Tim, the Sales Manager, was extremely thorough in his discussion of the benefits of Trane over other brands, along with their philosophy to customer service. He is very knowledgeable and was a pleasure to deal with. When I go with a more expensive system, without even questioning myself, I know I made the correct decision. Installation was timely and the crew was extremely courteous and very diligent on keeping the mess to a minimum and making sure we were 100% satisfied. I have worked with a number of Heating/Cooling companies and this was one of the best to deal with. I can't recommend them highly enough!

- JEFF T. KALAMAZOO, MI

Mattawan Mechanical was a great business to work with. They were very helpful in educating me about my options for replacing our furnace and air conditioner. All follow-up was as promised and timely. The crew that came out to install my unit was professional, friendly and efficient. Our new unit is up and running, and I couldn't be happier.

- JEFF Y. MATTAWAN, MI

This may be long-winded but worth the read! It starts and ends with Tim in sales and support. It started with showing all the benefits of Trane products to offering options to meet the needs we had. We replaced our 20 year old system with a variable speed heat pump and variable speed furnace to live in comfort the next 20 years! Installation is where the customer service continued. It was 90+ July day when the install started and the installer noticed that the shipper left a forklift dent in the side of the heat pump. Tim kicked in and worked with Trane to get a replacement the NEXT DAY! The installer and Tim stayed that night until 9pm making sure we had a/c! We got trained on the awesome thermostat and I also signed the paperwork Tim pre-filled for our energy company rebates! The unit is awesome and it also took care of our hot spot/cold spot rooms too! Great product, great service and great pricing compared to competitors! Thanks MMS!

- JIM G. SCHOOLCRAFT, MI



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